

Notice of Product Life Cycle Status Change

From: Steven Lewis, Product Manager – Access Control Manager

Effective: July 01, 2021

Re: Product Life Cycle Status Change – HID Mercury MS Bridge Controller Hardware

This notice outlines HID Mercury MS Bridge Controller Hardware that are entering a life cycle status change and the recommended replacement products. Recommended replacement products may have different specifications and system requirements than the life cycle status change products. For more information on recommended replacements, please contact your Avigilon Sales and Sales Engineering Teams.

DISCONTINUANCE TIMELINE OF APPLICABLE HID MERCURY MS BRIDGE CONTROLLER HARDWARE*

- End of Sale* – September 1, 2022**
- Final Scheduled Ship Date – December 31, 2022**
- End of Life* – December 31, 2023

Life Cycle Change Product	Description	Replacement Product	Description
AC-MER-MS-ICS	Intelligent controller, Ethernet enabled SWH Pro GCM Bridge Board	AC-MER-CONT-LP1502	Intelligent Controller, Linux Based with 2 doors, 8 inputs and 4 outputs, expandable up to 64 doors
AC-MER-MS-ACS	Reader Interface Module (8RDR capacity, direct and/or 485) SWH Pro ACM Bridge Board	AC-MER-CON-MR52	2 Reader Interface Module
AC-MER-MS-I8S	Remote Input Module (8supervised inputs) SWH Pro I8 Bridge Board	AC-MER-CON-MR16IN	16 Zone Input Monitor Module
AC-MER-MS-R8S	Remote Output Module (8 relay outputs) SWH Pro R8 Bridge Board	AC-MER-CON-MR16OUT	16 Relay Output Control Module

Reason for Product Life Cycle Change

The HID Mercury MS Bridge product line is entering into a life cycle status change by HID as outlined above. Avigilon recommends using HID Mercury Security LP Series controller and Series 3 Sub-panel products in place of HID Mercury MS Bridge product Line.

Last Order Date

End of sale and end of life products are available while supplies last.

RMA and Warranty Policy on Discontinued Products

If a failure of an above listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will replace the failed unit with the discontinued products or the listed replacement product as an alternative at the discretion of Avigilon. Please refer to the Avigilon Warranty and Product Policies for more details, at [avigilon.com/warranty](https://www.avigilon.com/warranty).

Support Policy

Avigilon will continue to support the above listed hardware products for up to 5 years after the date of shipment. Avigilon will continue to support the above listed hardware products until June 30, 2026.

* Please refer to the Avigilon Warranty and Product Policies for more details, at [avigilon.com/warranty](https://www.avigilon.com/warranty).

** While supplies last. Stock is limited and subject to availability on some of the above models; accordingly, RMAs with replacement units are also limited.