MOTOROLA SOLUTIONS

Notice of Product Life Cycle Status Change

From: Steven Lewis, Product Manager – Access Control Manager

Effective: July 01, 2021

Re: Product Life Cycle Status Change – HID VertX EVO Controller Hardware & Avigilon Access Control Manager (ACM) Embedded Controller

This notice outlines HID VertX EVO Controller Hardware, which includes the Avigilon ACM Embedded Controller, are entering a life cycle status change and the recommended replacement products. Recommended replacement products may have different specifications and system requirements than the life cycle status change products. For more information on recommended replacements, please contact your Avigilon Sales and Sales Engineering Teams.

DISCONTINUANCE TIMELINE OF APPLICABLE HID VertX EVO CONTROLLER HARDWARE*
- End of Sale* – September 1, 2022**
- Final Scheduled Ship Date – December 31, 2022**
- End of Life* – December 31, 2023

Life Cycle Change Product	Description	Replacement Product	Description
AC-HID-VERTX-V1000	VertX EVO V1000 Networked Controller	AC-MER-CONT-LP4502	Intelligent Controller, Linux Based with 2 doors, 8 inputs and 4 outputs, expandable up to 64 doors
AC-HID-VERTX-V2000	VertX EVO V2000 Networked Controller	AC-MER-CONT-LP1502	Intelligent Controller, Linux Based with 2 doors, 8 inputs and 4 outputs, expandable up to 64 doors
AC-HID-VERTX-V100	VertX V100 Reader Interface	AC-MER-CON-MR52	2-Reader Interface Module
AC-HID-VERTX-V200	VertX V200 Input Monitor Interface	AC-MER-CON-MR16IN	16 Zone Input Monitor Module
AC-HID-VERTX-V300	VertX V300 Output Control Interface	AC-MER-CON-MR16OUT	16 Relay Output Control Module
AC-HID-ACMEC	Avigilon Access Control Manager Embedded Controller	ACM	Access Control Manager
AC-HID-LSP-ACMEC-KIT4	Access Control Manager Embedded Controller 4 Door Unassembled Kit	AC-PRO-KIT4	Access Control Manager Professional Four (4) Door Unassembled Kit
AC-HID-LSP-ACMEC-KIT8	Access Control Manager Embedded Controller 8 Door Unassembled Kit	AC-PRO-KIT8	Access Control Manager Professional Eight (8) Door Unassembled Kit
AC-HID-LSP-ACMEC-KIT16	Access Control Manager Embedded Controller 16 Door Unassembled Kit	AC-PRO-KIT16	Access Control Manager Professional Sixteen (16) Door Unassembled Kit

Reason for Product Life Cycle Change

The HID VertX EVO product line including the ACM Embedded Controller are entering into life cycle status change by HID as outlined above. Avigilon recommends using HID Mercury Security products in place of HID VertX EVO controller hardware.

Last Order Date

End of sale and end of life products are available while supplies last.

RMA and Warranty Policy on Discontinued Products

If a failure of an above listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will replace the failed unit with the discontinued products or the listed replacement product as an alternative at the discretion of Avigilon. Please refer to the Avigilon Warranty and Product Policies for more details, at avigilon.com/warranty.

Support Policy

Avigilon will continue to support the above listed hardware products for up to 5 years after the date of shipment. Avigilon will continue to support the above listed hardware products until June 30, 2026.

* Please refer to the Avigilon Warranty and Product Policies for more details, at avigilon.com/warranty.

** While supplies last. Stock is limited and subject to availability on some of the above models; accordingly, RMAs with replacement units are also limited.